



BRISTOL ROVERS
FOOTBALL CLUB

Tel: 0117 909 66 68
@bristolrovers.co.uk

Role Overview	
Job title	Steward
Department:	Facilities and Safety
Location:	Bristol Rovers Football Club, The Memorial Stadium, Filton Avenue Bristol BS7 0BF The Quarters Training Facility, Hortham Ln, Almondsbury, Bristol BS32 4JL
Reporting Line	Area Supervisor/Supervisor
Hours of Work	Part-time and flexible.
Salary	Competitive, dependent upon qualification
Application Deadline	Ongoing recruitment

Club Overview
<p>Founded in 1883, Bristol Rovers Football Club (BRFC) is the oldest professional football club in Bristol, England. The club's official nickname is "The Pirates", reflecting the maritime history of Bristol.</p> <p>A Football Club Steward is responsible for ensuring the safety, security, and positive experience of spectators attending football matches and other events at the club's facilities.</p> <p>You will report to the Area Supervisor/Supervisor and assist in the safe operations of the grounds before, during and after matches and other events of the club.</p>

Key Responsibilities/Criteria
<ul style="list-style-type: none">• Will have or be willing to work toward the Level 2 NVQ in spectator safety.• Willing to complete additional training as required by BRFC.• Ensure the safety and security of all spectators by monitoring crowd behaviour and responding to incidents.• Direct spectators to their seats/areas and provide information about facilities.• Monitor the crowd throughout the ground for signs of distress or overcrowding and take action in accordance with standing instruction.• Prevent overcrowding by ensuring the crowd limits in various parts of the ground are complied with.• Prevent spectators, as far as possible, from climbing fences and other structures and from the standing on seats (whereby virtue of the scale of the incident, Stewards are unable to prevent this, they should immediately report the matter to the Area Supervisor/Supervisor, Chief Steward or the Safety Officer).• Staff all parking areas to ensure all approaches and emergency exits are kept clear and that vehicles are correctly parked.• Ensure that all gangways and exits are kept clear and staffing of exits during matches.• Assis in the diversion of spectators to other parts of the ground including closing of turnstiles when the capacity for any area is about to be reached.• Identify and investigate any incident or occurrence among spectators, reporting their findings to the line manager.• Know the location of and be able to operate effectively the fire-fighting equipment at the ground.• Know the location of the first aid room and any first aid equipment kept elsewhere in the Stadium.• Be fully conversant with any methods or signals used to alert staff that an emergency has arisen.• Be capable of recognising potential fire hazards and suspect packages, reporting such findings immediately to the Area Supervisor/Supervisor, Chief Steward or the Safety Officer.• Comply promptly with any instruction given in an emergency by the Safety Officer, Area Supervisor or a Police Officer.• Remain at allocated post as instructed unless authorised or ordered to do otherwise by the Supervisor, Area Supervisor, the Safety Officer or a Police Officer.• Report to the Area Supervisor/Supervisor or Safety Officer any damage or defect which is likely to pose a threat to spectator safety e.g. a damaged seat or barrier.• Assist in the prevention of pitch invasions.• Assist as required in the evacuation of the ground.



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- Assist in the identification of spectators who are banned from the ground or who do not possess tickets at all ticket matches or who are in possession of forged tickets.
- Assist in the prevention of breaches of ground regulations.

Safeguarding Statement

Bristol Rovers FC Football Club is committed to safeguarding the welfare of children and young people and expects all staff and Volunteers to endorse this commitment. This post requires an Enhanced Disclosure and Barring Service Check (DBS) as such it is exempt from Rehabilitation of Offenders Act (1974). Therefore, all convictions including spent convictions that have not been subject to filtering by the DBS should be declared". Relevant information and / or documents will be distributed as part of the recruitment process.

Equality, Diversity and Inclusion

Bristol Rovers FC Football Club's commitment to Equality, Diversity and Inclusion is to confront and eliminate discrimination whether by reason of age, gender, gender reassignment, sexual orientation, marital status or civil partnership race, nationality, ethnicity (race), religion or belief, ability or disability, pregnancy or maternity and to encourage equal opportunities (Protected Characteristics, Equality Act 2010).

Employees of Bristol Rovers FC Football Club must ensure a positive commitment towards equality, diversity and inclusion by treating others fairly and not committing any form of direct or indirect discrimination, victimisation or harassment of any description and to promote positive working relationships between all internal and external stakeholders.

How to Apply

Please send a CV, covering letter and salary expectation to recruitment@bristolrovers.co.uk