Buying a new Season Ticket online

If you would like to purchase a Season Ticket but do not currently have an eticketing account, you will need to create and activate an account.

Creating and activating your eticketing account

- 1. To create a new account, visit <u>www.eticketing.co.uk/bristolrovers</u>.
- 2. Click the person icon located in at the top right-hand corner of the page.
- 3. Click '**Register'** towards the bottom of the page.

Log in with your details	
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Login	
Forgot your sign in details?	
Register	
	Log in with your details Log in with your details Log in Forgot your sign in details?

- 4. Fill out your personal details including your email address and a password, ensuring you can remember these details for future use.
- 5. Click 'Complete Registration'.
- 6. You will then receive an email with a confirmation link. Click the link and your account will be activated.

Buying your Season Ticket

- 1. To sign into your account, visit <u>www.eticketing.co.uk/bristolrovers</u>.
- 2. Click the person icon in the top right-hand corner of the page.
- 3. Enter your Account Number and your password. If you have forgotten your Account Number or password, click on '**Forgot your login details**' and follow the steps to recover or reset your login details.
- 4. Click 'Season Tickets' in the top right-hand corner of the screen.







5. You will be shown an interactive venue map where you can click on a stand to zoom in to seat level. If using a desktop, you can use your mouse to hover over a stand to see its availability.



6. Click on the desired seat and a '**Price Class**' pop-up will be displayed. Select the appropriate Price Class for the person you are buying the ticket for.



- 7. If you would like to purchase additional Season Tickets, repeat step 6 to add more tickets to your basket.
- 8. Click 'Buy Tickets'.
- 9. You will be brought to your Basket Summary page.

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- 10. The supporter logged into the eticketing account will be named as the seat occupier in the '**Member**' field. To change this, please select '**Reassign**' to load '**My Network**' and select the desired supporter from your network.
- 11. Click 'Proceed To Checkout' to continue.
- 12. You will have the following payment options:
 - a. Use Account Credit
 - b. Debit / Credit card
 - c. Payment options

If you have credit on your Account Balance, you can use this towards the cost of your Season Ticket purchase. Select '**Use Account**' to use your credit (you can use the full balance or input a specific amount). Then click '**Apply Account**'.

If you don't have credit on your account, or if you have a remaining balance to pay, you will be asked for your payment card details. Enter all the required fields.

For further information about payment options, please <u>click here</u>.

- 13. Scroll to the bottom of the page to confirm your Delivery Options.
 - a. Digital Delivery (free) will be automatically selected
 - b. If you would like to purchase a physical Season Ticket (£15), these will be available from mid-July at brfcdirect.co.uk
- 14. Click 'Review Order' then check all the details are correct.
- 15. Tick the 'Terms & Conditions' box to confirm you are happy with your order, then click '**Complete**'.
- 16. You may be redirected to your bank card authorisation screen. Follow the prompts on screen to finish your purchase.
- 17. Once your payment has been authorised, your 'Confirmation' screen will be displayed.

Thanks for your support, we look forward to welcoming you to The Memorial Stadium next season!