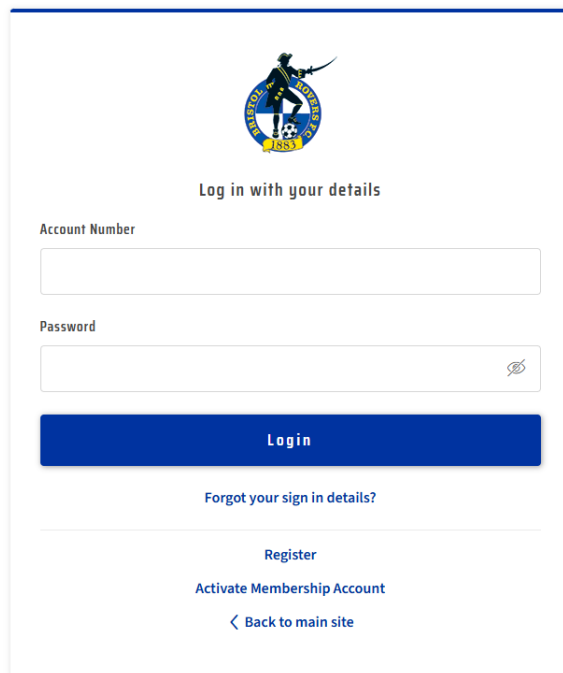


## Buying a new Season Ticket online

If you would like to purchase a Season Ticket but do not currently have an eticketing account, you will need to create and activate an account.

### Creating and activating your eticketing account

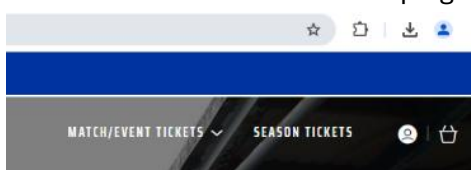
1. To create a new account, visit [www.eticketing.co.uk/bristolrovers](http://www.eticketing.co.uk/bristolrovers).
2. Click the person icon located in at the top right-hand corner of the page.
3. Click '**Register**' towards the bottom of the page.

A screenshot of a web form for logging in or registering. At the top is the Bristol Rovers logo (a circular emblem with a figure on a horse and the year 1883). Below the logo is the text "Log in with your details". There are two input fields: "Account Number" and "Password". Below the password field is a blue "Login" button. Underneath the button are links for "Forgot your sign in details?", "Register", "Activate Membership Account", and "< Back to main site".

4. Fill out your personal details including your email address and a password, ensuring you can remember these details for future use.
5. Click '**Complete Registration**'.
6. You will then receive an email with a confirmation link. Click the link and your account will be activated.

### Buying your Season Ticket

1. To sign into your account, visit [www.eticketing.co.uk/bristolrovers](http://www.eticketing.co.uk/bristolrovers).
2. Click the person icon in the top right-hand corner of the page.
3. Enter your Account Number and your password. If you have forgotten your Account Number or password, click on '**Forgot your login details**' and follow the steps to recover or reset your login details.
4. Click '**Season Tickets**' in the top right-hand corner of the screen.



- You will be shown an interactive venue map where you can click on a stand to zoom in to seat level. If using a desktop, you can use your mouse to hover over a stand to see its availability.



- Click on the desired seat and a 'Price Class' pop-up will be displayed. Select the appropriate Price Class for the person you are buying the ticket for.

AREA	PRICE BAND	ROW	SEAT
Thatchers North Terrace 2	Thatchers North Terrace	11	1077

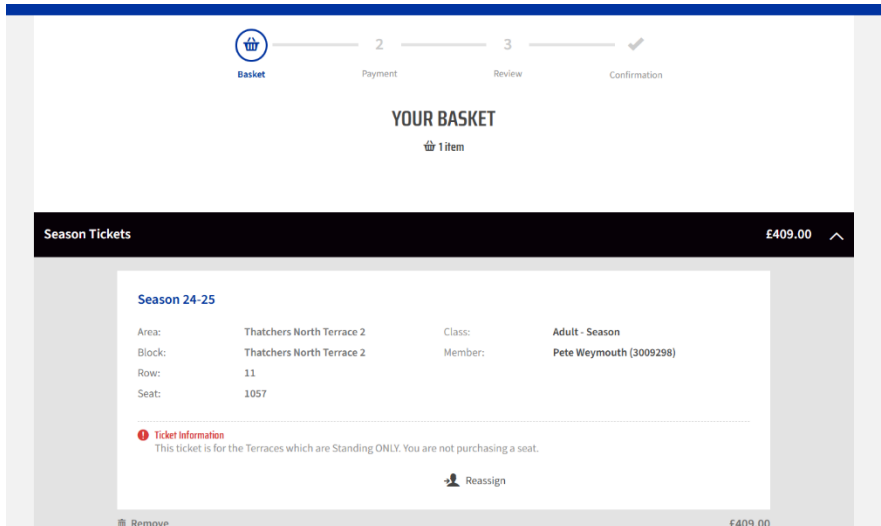
**SELECT YOUR PRICE CLASS**

- Adult - Season  
 £409.00 ADD
- Over 65 Concession - Season  
 £269.00 ADD
- Under 14 - Season  
 £129.00 ADD

**Seat Information**

This ticket is for the Terraces which are Standing ONLY. You are

- If you would like to purchase additional Season Tickets, repeat step 6 to add more tickets to your basket.
- Click 'Buy Tickets'.
- You will be brought to your Basket Summary page.



10. The supporter logged into the eticketing account will be named as the seat occupier in the '**Member**' field. To change this, please select '**Reassign**' to load '**My Network**' and select the desired supporter from your network.
11. Click '**Proceed To Checkout**' to continue.
12. You will have the following payment options:
  - a. Use Account Credit
  - b. Debit / Credit card
  - c. Finance

If you have credit on your Account Balance, you can use this towards the cost of your Season Ticket purchase. Select '**Use Account**' to use your credit (you can use the full balance or input a specific amount). Then click '**Apply Account**'.

If you don't have credit on your account, or if you have a remaining balance to pay, you will be asked for your payment card details. Enter all the required fields.

The option to pay on finance is managed by a third party provider called Novuna. For more info please [click here](#).

13. Scroll to the bottom of the page to confirm your Delivery Options.
  - a. Digital Delivery (free) will be automatically selected
  - b. If you would like to purchase a physical Season Ticket (£15), these will be available from mid-July at [brfcdirect.co.uk](http://brfcdirect.co.uk)
14. Click '**Review Order**' then check all the details are correct.
15. Tick the 'Terms & Conditions' box to confirm you are happy with your order, then click '**Complete**'.
16. You may be redirected to your bank card authorisation screen. Follow the prompts on screen to finish your purchase.
17. Once your payment has been authorised, your '**Confirmation**' screen will be displayed.

Thanks for your support, we look forward to welcoming you to The Memorial Stadium next season!