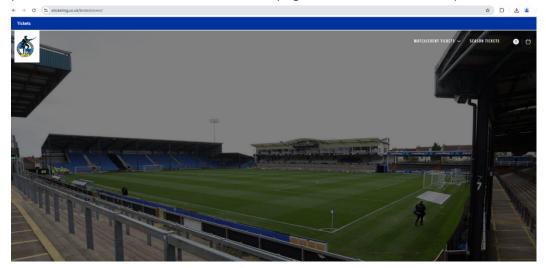
Renewing your Season Ticket online

Current Season Ticket holders can easily renew their season ticket online through our eticketing platform.

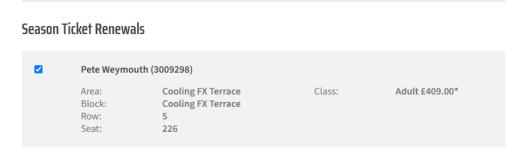
1. To sign into your account, visit www.eticketing.co.uk/bristolrovers.



- 2. Click the person icon in the top right-hand corner of the page.
- 3. Sign in with your Account Number (also known as your Season Ticket Number) and password. You will be directed to the front page of our online ticket shop.

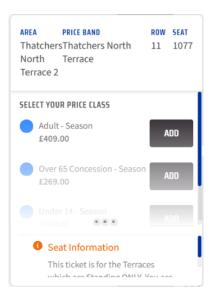


- 4. Click 'Season Tickets' in the top right-hand corner of the screen.
- 5. If more than one Season is displayed, select the one you would like to buy tickets for. If only one Season is available, you will be taken straight through to the renewal page.
- 6. Your Season Ticket renewal(s) will be displayed.
 - a. Click 'Add To Basket' if you would like to keep the same seat and stand.



b. If you would like to purchase a Season Ticket in a different location, click the 'Find Tickets' button and you will be shown an interactive venue map. Select your desired seat and price class, then click 'Add'.





- 7. The next page will display your Basket Summary. This will contain all seats reserved to your account.
- 8. Click 'Proceed to Checkout' to continue.
- 9. You will have the following payment options:
 - a. Use Account Credit
 - b. Debit / Credit card
 - c. Finance

If you have credit on your Account Balance, you can use this towards the cost of your Season Ticket renewal. Select 'Use Account' to use your credit (you can use the full balance or input a specific amount). Then click 'Apply Account'.

If you don't have credit on your account, or if you have a remaining balance to pay, you will be asked for your payment card details. Enter all the required fields.

The option to pay on finance is managed by a third party provider called Novuna. For more info please <u>click here</u>.

- 10. Scroll to the bottom of the page to confirm your Delivery Options.
 - Digital Delivery (free) will be automatically selected
 - If you would like to purchase a physical Season Ticket (£15), these will be available from mid-July at brfcdirect.co.uk
- 11. Click 'Review Order' then check all the details are correct.
- 12. Tick the 'Terms & Conditions' box to confirm you are happy with your order, then click 'Complete'.
- 13. You may be redirected to your bank card authorisation screen. Follow the prompts on screen to finish your purchase.
- 14. Once your payment has been authorised, your 'Confirmation' screen will be displayed.

Thanks for your support, we look forward to welcoming you back to The Memorial Stadium next season!